

SNACC Work Orders and Service Requests

Case ID	Create Date	Status	Site Id	Site Name	Impact	Title
25936059	2/16/2018 19:52	Closed	A04612D6	RTC SMF A - SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK COUNTY	Severity 2	SOC_ Authentication failures/lockout for "RTCECOP01" on 10.2.6.4
25990592	3/19/2018 10:17	Closed	A04612D12	RTC IBMF - REGIONAL TRANSPORTATION COMMISSION	Severity 1	3 Data Channels are down
26009268	3/28/2018 10:56	Closed	A046123305	MANDALAY BAY - SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK COUNTY	Severity 3	PM
25996973	3/21/2018 12:27	Closed	A0461229	OATMAN - SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK COUNTY	Severity 3	Site Maintenance
26010205	3/28/2018 12:47	Closed	A0461220	MANDALAY BAY ARS - SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK	Severity 2	A0461220:Site 20:OUT OF WIDE SERVICE, NO RFA FROM SITE - .1.3.6.1.4.1.161.3.4.15.2.28
25935232	2/16/2018 11:32	Closed	A04612D26	Pahrump - NYE COUNTY	Severity 2	NMO:Z02NMD026C04.NMD26.ZO NE2:CCGW:MINOR MALFUNCTION, BETWEEN 100%
25952139	2/26/2018 14:25	Closed	A04612D26	Pahrump - NYE COUNTY	Severity 2	A04612D26:C3:MINOR MALFUNCTION, BETWEEN 100% and 50% (INCLUSIVE) CHANNELS
25963149	3/2/2018 16:08	Closed	A04612D12	RTC IBMF - REGIONAL TRANSPORTATION COMMISSION	Severity 1	3 data channels down
25943530	2/21/2018 10:39	Closed	A0461228	SPIRIT MOUNTAIN - SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK	Severity 2	A0461228:Channel 1:CRITICAL FAILED, TX LOCK
26001390	3/23/2018 14:58	Closed	A04612	Zone 2 Master Site-SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK COUNTY	Severity 1	A04612:z002vms01.zone2:Sensor s count: 11.Power Supply 1 Power Supply 1: Failure status --- Assert -
25985524	3/15/2018 2:00	Closed	A046123307	ARDEN - SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK COUNTY	Severity 2	A046123307:Channel 10:NTP Server IPs Not Set

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25906327	2/1/2018 14:19	Closed	A0461230	BC WATER TANK - SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK COUNTY	Severity 1	NMO:SITE 30 AT ZONE2:TRUNKED SITE:NOT WIDE TRUNKING, NO CONTROL CHANNEL -
26007652	3/27/2018 12:04	Closed	A046123307	ARDEN - SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK COUNTY	Severity 2	A046123307:CH 1:CRITICAL MALFUNCTION, LINK FAILURE
25970794	3/7/2018 10:21	Closed	A0461228	SPIRIT MOUNTAIN - SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK	Severity 1	A0461228:Site Link 28.2:DOWN, INTERFACE FAILURE - .1.3.6.1.4.1.161.3.4.15.2.18
25964584	3/5/2018 1:43	Closed	A046123307	ARDEN - SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK COUNTY	Severity 2	A046123307:Channel 14:CRITICAL MALFUNCTION, GEN FAILURE
25989452	3/16/2018 22:17	Closed	A04612D26	Pahrump - NYE COUNTY	Severity 2	A04612D26:Conventional Site 2043:DOWN, CHANNEL FAILED - Conv channel 6 failed - Port(s):
25946004	2/22/2018 10:37	Closed	A046123301	BROOKS - SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK COUNTY	Severity 2	A046123301:CH 1:CRITICAL MALFUNCTION, LINK FAILURE
25937763	2/19/2018 0:38	Closed	A0461221	APEX - SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK COUNTY	Severity 1	A0461221:Site Link 21.1:DOWN, INTERFACE FAILURE - .1.3.6.1.4.1.161.3.4.15.2.18
26004631	3/26/2018 10:45	Closed	A04612D3	LV Detention Cen - SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK COUNTY	Severity 1	Radio jacks to radio channels are not working.
25937390	2/18/2018 8:21	Closed	A04612D26	Pahrump - NYE COUNTY	Severity 2	A04612D26:Conventional Site 2044:DOWN, USER DISABLE CHANNEL - Conv channel 4
25928597	2/13/2018 12:33	Closed	A0461233	Brooks Simulcast - SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK COUNTY	Severity 2	NMO:SITE 33 AT ZONE2:TRUNKED SITE CHANNEL 18:OUT OF WIDE SERVICE, NOT ENABLED FROM
25937787	2/19/2018 1:18	Closed	A0461223	ANGEL PEAK - SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK COUNTY	Severity 2	A0461223:Site 23:OUT OF WIDE SERVICE, NO RFA FROM SITE - .1.3.6.1.4.1.161.3.4.15.2.28
25937378	2/18/2018 7:33	Closed	A04612D26	Pahrump - NYE COUNTY	Severity 2	A04612D26:C5:MAJOR MALFUNCTION, LESS THAN 50% AVAILABLE - Limited channels are

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25953830	2/27/2018 10:28	Closed	A046123303	ELKHORN - SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK COUNTY	Severity 1	A046123303:z02ips33s03r2.ipss3.site33.zone2:Fault information for this device may be out of date. R
25928566	2/13/2018 11:21	Closed	A046123307	ARDEN - SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK COUNTY	Severity 1	NMO:BROOKS SIMULCAST:REMOTE SITE 7:MALFUNCTION, SUBSITE VOTED
25963097	3/2/2018 14:51	Closed	A04612D26	Pahrump - NYE COUNTY	Severity 2	A04612D26:C3:MINOR MALFUNCTION, BETWEEN 100% and 50% (INCLUSIVE) CHANNELS
25977741	3/11/2018 8:42	Closed	A04612D10	Boulder PD - SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK COUNTY	Severity 2	A04612D10:Site Link 1010.1:NOT IN USE, CONSOLE DISCONNECT - .1.3.6.1.4.1.161.3.4.15.2.11
26011661	3/29/2018 7:02	Closed	A04612D3	LV Detention Cen - SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK COUNTY	Severity 1	Input jacks for headsets are intermittent on position 3
25966142	3/5/2018 12:50	Closed	A04612D4	Henderson PD - SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK COUNTY	Severity 2	A04612D4:OP 3:DOWN, RESET
25914434	2/6/2018 11:59	Closed	A0461225	LAKE MEAD - SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK COUNTY	Severity 1	NMO:SITE 25 AT ZONE2:TRUNKED SITE:NOT WIDE TRUNKING, SITE CONTROL PATH DOWN -
25947564	2/23/2018 7:54	Closed	A04612D27	NLVPD - SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK COUNTY	Severity 2	A04612D27:C1:MINOR MALFUNCTION, BETWEEN 100% and 50% (INCLUSIVE) CHANNELS
25908748	2/2/2018 10:51	Closed	A04612D27	NLVPD - SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK COUNTY	Severity 3	MCC7500 - Not transmitting to encrypted channels from APX consolettes.
25996559	3/21/2018 11:04	Closed	A0461228	SPIRIT MOUNTAIN - SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK	Severity 2	A0461228:Channel 4:CRITICAL FAILED, TX LOCK
25983375	3/14/2018 10:31	Closed	A0461228	SPIRIT MOUNTAIN - SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK	Severity 2	A0461228:Site 28:OUT OF WIDE SERVICE, SITE IS NOT WIDE - .1.3.6.1.4.1.161.3.4.15.2.28
25970809	3/7/2018 10:52	Closed	A046123302	SUNCOAST - SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK COUNTY	Severity 1	A046123302:z02ips33s02r2.ipss2.site33.zone2:Fault information for this device may be out of date. R

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25941892	2/20/2018 15:33	Closed	A0461221	APEX - SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK COUNTY	Severity 1	A0461221:Site Link 21.1:DOWN, INTERFACE FAILURE - .1.3.6.1.4.1.161.3.4.15.2.18
25924052	2/11/2018 1:27	Closed	A0461233	Brooks Simulcast - SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK COUNTY	Severity 2	NMO:BROOKS SIMULCAST:CHANNEL 8:IMPAIRED, INCOMPLETE
25994788	3/20/2018 12:16	Closed	A0461225	LAKE MEAD - SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK COUNTY	Severity 2	A0461225:Site 25:OUT OF WIDE SERVICE, NO RFA FROM SITE - .1.3.6.1.4.1.161.3.4.15.2.28
26010237	3/28/2018 14:16	Closed	A0461227	BEACON - SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK COUNTY	Severity 2	A0461227:Channel 1:CRITICAL FAILED, TX LOCK
26015862	3/31/2018 4:05	Closed	A046123306	RED MOUNTAIN - SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK COUNTY	Severity 2	A046123306:Channel 9:CRITICAL FAILED, Rx Hardware Failure
25981844	3/13/2018 14:23	Closed	A0461228	SPIRIT MOUNTAIN - SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK	Severity 2	A0461228:Site 28:OUT OF WIDE SERVICE, NO RFA FROM SITE - .1.3.6.1.4.1.161.3.4.15.2.28
25984934	3/14/2018 16:28	Closed	A04612D12	RTC IBMF - REGIONAL TRANSPORTATION COMMISSION	Severity 1	Microwave link between sites causing issue - all 3 data channels are down
25985547	3/15/2018 3:38	Closed	A046123307	ARDEN - SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK COUNTY	Severity 2	A046123307:Channel 4:INITIALIZATION, RESET
25974974	3/9/2018 9:07	Closed	A0461229	OATMAN - SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK COUNTY	Severity 2	A0461229:Site 29:OUT OF WIDE SERVICE, NO RFA FROM SITE - .1.3.6.1.4.1.161.3.4.15.2.28
25946072	2/22/2018 12:40	Closed	A046123301	BROOKS - SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK COUNTY	Severity 2	A046123301:CH 3:CRITICAL MALFUNCTION, LINK FAILURE
25933406	2/15/2018 11:54	Closed	A04612D11	Beatty - NYE COUNTY	Severity 1	NMO:MOTOROLA CALL PROCESSING SUBSYSTEM 2 AT ZONE2:ZC CONSOLE SITE LINK