

SNACC Work Orders and Service Requests

May 2018

Case ID	Create Date	Status	Site Id	Site Name	Impact	Title
26100783	5/16/2018 10:54	Closed	A0461228	SPIRIT MOUNTAIN - SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK COUNTY	Severity 1	A0461228:site28.zone2 - Repeater Site:Fault information for this device may be out of date. Reason: there may be missing event information, a loss of communication, or a failure to synchronize with the device.
26101469	5/16/2018 12:57	Closed	A0461228	SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK COUNTY	Severity 2	A0461228:Channel 3:CRITICAL FAILED, TX LOCK
26109164	5/21/2018 15:20	Closed	A046123303	ELKHORN - SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK COUNTY	Severity 2	A046123303:Channel 19:CRITICAL MALFUNCTION, GEN FAILURE
26088471	5/9/2018 11:53	Closed	A0461224	BIG HORN - SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK COUNTY	Severity 1	A0461224:Site 24:NOT WIDE TRUNKING, NO CONTROL CHANNEL - .1.3.6.1.4.1.161.3.4.15.2.29
26110447	5/22/2018 5:53	Closed	A0461229	OATMAN - SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK COUNTY	Severity 1	A0461229:Site 29:NOT WIDE TRUNKING, SITE CONTROL PATH DOWN - .1.3.6.1.4.1.161.3.4.15.2.29
26094076	5/11/2018 17:38	Closed	A046123307	ARDEN - SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK COUNTY	Severity 2	A046123307:z002s03307rdm1.ipss7.site33.zone2:MAJOR MALFUNCTION, EXCESSIVE REFERENCE UNTRAINABLE
26126534	5/31/2018 12:29	Closed	A046123302	SUNCOAST - SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK COUNTY	Severity 2	A046123302:Channel 13:MAJOR FAILED, Rx Illegal Carrier
26127625	5/31/2018 20:24	Closed	A04612D11	Beatty - NYE COUNTY	Severity 1	A04612D11:Site Link 2045.1:DOWN, NO ACTIVITY RECEIVED -

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26103262	5/17/2018 13:28	Closed	A04612D10	Boulder PD - SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK COUNTY	Severity 2	this device may be out of date. Reason: there may be missing event information, a loss of communication, or a failure to synchronize with the device.
26119944	5/26/2018 17:31	Closed	A04612D11	Beatty - NYE COUNTY	Severity 2	A04612D11:C1:DOWN, CCGW-ZC Connection Lost. - Retry Fail from Site
26102692	5/17/2018 7:29	Closed	A0461229	OATMAN - SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK COUNTY	Severity 1	A0461229:Site 29:NOT WIDE TRUNKING, SITE CONTROL PATH DOWN - .1.3.6.1.4.1.161.3.4.15.2.29
26124777	5/30/2018 20:14	Closed	A04612D11	Beatty - NYE COUNTY	Severity 1	A04612D11:Site Link 2045.1:DOWN, NO ACTIVITY RECEIVED - .1.3.6.1.4.1.161.3.4.15.2.15
26078763	5/4/2018 6:18	Closed	A0461221	APEX - SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK COUNTY	Severity 1	A0461221:Site 21:NOT WIDE TRUNKING, NO VOICE CHANNEL - .1.3.6.1.4.1.161.3.4.15.2.29
26118835	5/26/2018 18:20	Closed	A04612D2	FAO - SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK COUNTY	Severity 2	Radios are not recording. Keyboards are not working.
26108186	5/20/2018 16:27	Closed	A046123307	ARDEN - SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK COUNTY	Severity 2	A046123307:Channel 7:CRITICAL MALFUNCTION, GEN FAILURE
26123046	5/29/2018 23:36	Closed	A04612D11	Beatty - NYE COUNTY	Severity 1	A04612D11:Site Link 2045.1:DOWN, NO ACTIVITY RECEIVED - .1.3.6.1.4.1.161.3.4.15.2.15

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26108667	5/21/2018 6:46	Closed	A04612D26	Pahrump - NYE COUNTY	Severity 2	A04612D26:Conventional Site 2043:DOWN, CHANNEL FAILED - Conv channel 6 failed - Port(s): 10B from Site:2043
26097265	5/14/2018 18:12	Closed	A04612D26	Pahrump - NYE COUNTY	Severity 2	A04612D26:OP 3:Fault information for this device may be out of date. Reason: there may be missing event information, a loss of communication, or a failure to synchronize with the device.
26080561	5/4/2018 23:22	Closed	A04612D26	Pahrump - NYE COUNTY	Severity 1	A04612D26:Site Link 2042.2:DOWN, NO ACTIVITY RECEIVED - .1.3.6.1.4.1.161.3.4.15.2.15
26120898	5/28/2018 16:58	Closed	A04612D11	Beatty - NYE COUNTY	Severity 2	A04612D11:C1:DOWN, CCGW-ZC Connection Lost. - Retry Fail from Site 2045, Control Path 1
26122946	5/29/2018 14:12	Closed	A04612D11	Beatty - NYE COUNTY	Severity 2	A04612D11:C1:MINOR MALFUNCTION, BETWEEN 100% and 50% (INCLUSIVE) CHANNELS AVAILABLE - More than half channels are up : Up:2 ,Partial:0 ,Dn:2from Site 2045
26093327	5/12/2018 1:39	Closed	A04612D5	HPD Green Valley - SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK COUNTY	Severity 2	Console # 17 left jack is not working

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26124750	5/30/2018 18:22	Closed	A04612D11	Beatty - NYE COUNTY	Severity 2	A04612D11:C1:MAJOR MALFUNCTION, LESS THAN 50% AVAILABLE - Limited channels are up : Up:1 ,Partial:0 ,Dn:3 from Site 2045
26120042	5/27/2018 7:03	Closed	A04612D10	Boulder PD - SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK COUNTY	Severity 2	A04612D10:Site Link 1010.2:NOT IN USE, CONSOLE DISCONNECT - .1.3.6.1.4.1.161.3.4.15.2.11
26074215	5/2/2018 11:27	Closed	A0461228	SPIRIT MOUNTAIN - SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK COUNTY	Severity 1	A0461228:sc2.site28.zone2:INITIALIZATION, NO REASON
26117732	5/24/2018 22:32	Closed	A04612D11	Beatty - NYE COUNTY	Severity 2	A04612D11:C1:DOWN, CCGW-ZC Connection Lost. - Retry Fail from Site 2045, Control Path 1
26125835	5/31/2018 7:45	Closed	A04612D10	Boulder PD - SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK COUNTY	Severity 2	A04612D10:Site Link 1010.2:NOT IN USE, CONSOLE DISCONNECT - .1.3.6.1.4.1.161.3.4.15.2.11
26112316	5/22/2018 14:59	Closed	A04612D11	Beatty - NYE COUNTY	Severity 2	A04612D11:C1:DOWN, CCGW-ZC Connection Lost. - Retry Fail from Site 2045, Control Path 1
26120085	5/27/2018 12:40	Closed	A04612D11	Beatty - NYE COUNTY	Severity 2	A04612D11:C1:MAJOR MALFUNCTION, LESS THAN 50% AVAILABLE - Limited channels are up : Up:1 ,Partial:0 ,Dn:3 from Site 2045

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26115849	5/24/2018 5:45	Closed	A04612D11	Beatty - NYE COUNTY	Severity 2	A04612D11:C1:MAJOR MALFUNCTION, LESS THAN 50% AVAILABLE - Limited channels are up : Up:1 ,Partial:0 ,Dn:3 from Site 2045
26127605	5/31/2018 18:26	Closed	A04612D11	Beatty - NYE COUNTY	Severity 1	A04612D11:Site Link 1011.2:DOWN, NO ACTIVITY RECEIVED - .1.3.6.1.4.1.161.3.4.15.2.11
26078682	5/4/2018 0:32	Closed	A04612D10	Boulder PD - SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK COUNTY	Severity 2	A04612D10:VPM 3:INITIALIZING, NO REASON - .1.3.6.1.4.1.161.3.4.43.2.1
26105369	5/18/2018 8:12	Closed	A0461229	OATMAN - SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK COUNTY	Severity 2	A0461229:Channel 3:OUT OF WIDE SERVICE, NO RFA FROM SITE - .1.3.6.1.4.1.161.3.4.15.2.28
26088439	5/9/2018 11:16	Closed	A04612D27	NLVPD - SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK COUNTY	Severity 2	A04612D27:AIS 1:UNCONFIGURED, RESET
26104029	5/17/2018 12:27	Closed	A04612D12	RTC IBMF - REGIONAL TRANSPORTATION COMMISSION	Severity 1	T1 link is not functioning
26103211	5/17/2018 9:53	Closed	A0461229	OATMAN - SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK COUNTY	Severity 1	A0461229:Site Link 29.2:DOWN, INTERFACE FAILURE - .1.3.6.1.4.1.161.3.4.15.2.18

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26085918	5/8/2018 11:54	Closed	A04612D27	NLVPD - SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK COUNTY	Severity 2	A04612D27: AIS 1: CRITICAL MALFUNCTION, CLIENT FAULT
26124765	5/30/2018 18:58	Closed	A04612D11	Beatty - NYE COUNTY	Severity 2	A04612D11: C1: CRITICAL MALFUNCTION, NO AVAILABLE CHANNELS. - All channels down from Site 2045
26109090	5/21/2018 10:49	Closed	A04612D26	Pahrump - NYE COUNTY	Severity 2	A04612D26: C4: MINOR MALFUNCTION, BETWEEN 100% and 50% (INCLUSIVE) CHANNELS AVAILABLE - More than half channels are up : Up:7 ,Partial:0 ,Dn:1 from Site 2043
26095074	5/14/2018 5:44	Closed	A046123305	MANDALAY BAY - SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK COUNTY	Severity 2	A046123305: Channel 2: MINOR FAILED, SCB EXTERNAL REFERENCE