

SNACC Work Orders and Service Requests

July and August 2018

CASE ID	Create Date	Status	Site Id	Site Name	Impact	Title
26183513	7/2/2018 3:04	Closed Bus Apprvd	A04612D26	Pahrump - NYE COUNTY	Severity 1	A04612D26:Site Link 2043.2:DOWN, NO ACTIVITY RECEIVED - 10.2.233.100
26186631	7/3/2018 9:47	Closed Bus Apprvd	A04612D10	Boulder PD - SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK COUNTY	Severity 2	A04612D10:Site Link 1010.2:NOT IN USE, CONSOLE DISCONNECT - 10.2.233.100
26189694	7/5/2018 8:21	Closed Bus Apprvd	A0461228	SPIRIT MOUNTAIN - SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK COUNTY	Severity 2	A0461228:Channel 1:OUT OF WIDE SERVICE, SITE IS NOT WIDE - 10.2.233.100
26190927	7/5/2018 14:37	Closed Bus Apprvd	A04612	Zone 2 Master Site-SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK COUNTY	Severity 1	SOC_Authentication failure for 'astrousr' from 10.2.14.88 on SNACC A04612 Z2 DC
26191151	7/5/2018 23:26	Closed Bus Apprvd	A04612D27	NLVPD - SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK COUNTY	Severity 2	A04612D27:OP 4:DOWN, RESET
26194317	7/8/2018 16:11	Closed Bus Apprvd	A0461223	ANGEL PEAK - SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK COUNTY	Severity 1	A0461223:sc1.site23.zone 2:INITIALIZATION, NO REASON
26197237	7/10/2018 16:23	Closed Bus Apprvd	A04612	Zone 2 Master Site-SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK COUNTY	Severity 2	SOC_User account modification/creation activity for multiple accounts on Z2 DC by astrousr
26198037	7/10/2018 13:01	InProg Awt 3PS	A04612D3_(VERINT)	LV Detention Cen	Severity 3	VERINT - Requesting to add VOIP recording.

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26198798	7/10/2018 22:28	Closed Bus Apprvd	A04612D27	NLVPD - SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK COUNTY	Severity 2	A04612D27:OP 4:Fault information for this device may be out of date. Reason: there may be missing event information, a loss of communication, or a failure to synchronize with the device.
26199806	7/11/2018 11:27	Closed Bus Apprvd	A0461228	SPIRIT MOUNTAIN - SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK COUNTY	Severity 1	A0461228:site28.zone2 - Repeater Site:Fault information for this device may be out of date. Reason: there may be missing event information, a loss of communication, or a failure to synchronize with the device.
26200015	7/11/2018 16:44	Closed Bus Apprvd	A0461228	SPIRIT MOUNTAIN - SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK COUNTY	Severity 2	A0461228:Channel 1:INITIALIZATION, RESET
26202730	7/12/2018 17:51	Closed Bus Apprvd	A0461228	SPIRIT MOUNTAIN - SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK COUNTY	Severity 2	A0461228:Channel 3:CRITICAL FAILED, TX LOCK
26202984	7/12/2018 17:44	Closed Bus Apprvd	A0461229	OATMAN - SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK COUNTY	Severity 1	A0461229:Site Link 29.2:DOWN, INTERFACE FAILURE - 10.2.233.100

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26203049	7/13/2018 7:49	Closed Bus Apprvd	A0461228	SPIRIT MOUNTAIN - SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK COUNTY	Severity 2	A0461228:site28.zone2 - Repeater Site:SITE TO WIDE TRANSITION, NO REASON
26205813	7/15/2018 8:34	Closed Bus Apprvd	A0461222	GENEVA P25 - SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK COUNTY	Severity 2	A0461222:Channel 3:OUT OF WIDE SERVICE, SITE IS NOT WIDE - 10.2.233.100
26205916	7/15/2018 1:33	Closed Bus Apprvd	A0461226	POTOSI - SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK COUNTY	Severity 1	A0461226:site26.zone2 - Repeater Site:SITE TRUNKING, SITE CONTROL PATH DOWN
26205943	7/15/2018 8:17	Closed Bus Apprvd	A0461221	APEX - SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK COUNTY	Severity 1	A0461221:Site 21:NOT WIDE TRUNKING, SITE CONTROL PATH DOWN - 10.2.233.100
26205945	7/15/2018 8:23	Closed Bus Apprvd	A046123305	MANDALAY BAY - SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK COUNTY	Severity 2	A046123305:Channel 10:CRITICAL MALFUNCTION, GEN FAILURE
26205946	7/15/2018 8:30	Closed Bus Apprvd	A0461220	MANDALAY BAY ARS - SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK COUNTY	Severity 2	A0461220:Channel 6:Fault Manager lost communication to the device. Reason: Timeout on device response.
26207238	7/16/2018 13:48	Closed Bus Apprvd	A04612D2	FAO - SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK COUNTY	Severity 2	Radio Postion 15 in training room needs connection completed from radio to jack. Wants to schedule meetup

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26212683	7/18/2018 12:53	Closed Bus Apprvd	A0461228	SPIRIT MOUNTAIN - SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK COUNTY	Severity 1	A0461228:Router 1:Cold Start. aMotorolaCaTrapSysNam e = z02rf028r1, aMotorolaCaTrapTimeSta mpAscii = 20180718_150651.070 UTC, aMotorolaCaTrapTimeSta mpSec = 1531926411, aMotorolaCaTrapTimeSta mpMilliSec = 70, snmpTrapAddress.0 = 10.102.28.252, snmpTrapCommun
26213634	7/19/2018 12:34	Closed Bus Apprvd	A04612D10	Boulder PD - SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK COUNTY	Severity 2	SOC_Authentication failure for 'Z002S010AIS01' from 10.2.10.61 on SNACC SZ04612 DC
26213743	7/18/2018 18:10	Closed Bus Apprvd	A0461232	NYE WEST 800 - SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK COUNTY	Severity 1	A0461232:Site Link 32.2:DOWN, INTERFACE FAILURE - 10.2.233.100
26213747	7/18/2018 18:37	Closed Bus Apprvd	A04612D26	Pahrump - NYE COUNTY	Severity 1	A04612D26:Site Link 1026.2:DOWN, TRANSMIT RETRY FAILURE - 10.2.233.100

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26213867	7/18/2018 18:20	Closed Bus Apprvd	A0461234	Panorama - NYE COUNTY	Severity 1	A0461234:Site 34 at zone2:NOT WIDE TRUNKING, SITE CONTROL PATH DOWN - 10.2.233.100
26215050	7/19/2018 19:20	Closed Bus Apprvd	A0461229	OATMAN - SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK COUNTY	Severity 1	A0461229:Site 29:NOT WIDE TRUNKING, SITE CONTROL PATH DOWN - 10.2.233.100
26215064	7/20/2018 0:10	Closed Bus Apprvd	A046123306	RED MOUNTAIN - SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK COUNTY	Severity 1	A046123306:site33.zone2 - Multisite Prime Site:MALFUNCTION, SUBSITE VOTED OUT
26215503	7/19/2018 23:16	Closed Bus Apprvd	A0461227	BEACON - SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK COUNTY	Severity 1	A0461227:Router 1:Cold Start. aMotorolaCaTrapSysName = z02rf027r1, aMotorolaCaTrapTimeStampAscii = 20180720_034921.080 UTC, aMotorolaCaTrapTimeStampSec = 1532058561, aMotorolaCaTrapTimeStampMilliSec = 80, snmpTrapAddress.0 = 10.102.27.252, snmpTrapCommun

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26215517	7/20/2018 1:30	Closed Bus Apprvd	A046123306	RED MOUNTAIN - SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK COUNTY	Severity 1	A046123306:z02ips33s06r 1.ipss6.site33.zone2:Cold Start. aMotorolaCaTrapSysNam e = z02ips33s06r1, aMotorolaCaTrapTimeSta mpAscii = 20180720_060123.110 UTC, aMotorolaCaTrapTimeSta mpSec = 1532066483, aMotorolaCaTrapTimeSta mpMilliSec = 110, snmpTrapAddress.0 =
26215523	7/20/2018 2:33	Closed Bus Apprvd	A0461229	OATMAN - SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK COUNTY	Severity 1	A0461229:Site 29:NOT WIDE TRUNKING, SITE CONTROL PATH DOWN - 10.2.233.100
26216995	7/20/2018 17:36	Closed Bus Apprvd	A0461229	OATMAN - SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK COUNTY	Severity 1	A0461229:Site 29:NOT WIDE TRUNKING, SITE CONTROL PATH DOWN - 10.2.233.100
26217021	7/20/2018 20:51	Closed Bus Apprvd	A04612D26	Pahrump - NYE COUNTY	Severity 2	A04612D26:C4:DOWN, CCGW-ZC Connection Lost. - No Activity from Site 2043, Control Path 2

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26218550	7/21/2018 10:48	InProg Start Work	A0461229	OATMAN - SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK COUNTY	Severity 1	A0461229:Router 1:Cold Start. aMotorolaCaTrapSysNam e = z02rf029r1, aMotorolaCaTrapTimeSta mpAscii = 20180721_153125.090 UTC, aMotorolaCaTrapTimeSta mpSec = 1532187085, aMotorolaCaTrapTimeSta mpMilliSec = 90, snmpTrapAddress.0 = 10.102.29.252, snmpTrapCommun
26218565	7/21/2018 13:27	Closed Bus Apprvd	A046123307	ARDEN - SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK COUNTY	Severity 2	A046123307:CH 16:CRITICAL MALFUNCTION, LINK FAILURE
26219147	7/22/2018 4:30	Closed Bus Apprvd	A04612D26	Pahrump - NYE COUNTY	Severity 2	A04612D26:Conventional Site 2043:DOWN, CHANNEL FAILED - Conv channel 6 failed - Port(s): 10B from Site:2043
26221231	7/23/2018 19:37	Closed Bus Apprvd	A04612D12	RTC IBMF - REGIONAL TRANSPORTATION COMMISSION	Severity 1	communication system completely down
26223934	7/25/2018 1:23	Closed Cust Apprvd	A04612D26	Pahrump - NYE COUNTY	Severity 1	A04612D26:Site Link 2043.1:DOWN, NO ACTIVITY RECEIVED - 10.2.233.100

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26224070	7/25/2018 1:23	Closed Bus Apprvd	A0461234	Panorama - NYE COUNTY	Severity 1	A0461234:Site 34 at zone2:NOT WIDE TRUNKING, SITE CONTROL PATH DOWN - 10.2.233.100
26224139	7/25/2018 10:21	Closed Bus Apprvd	A0461228	SPIRIT MOUNTAIN - SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK COUNTY	Severity 1	A0461228:Router 1:Cold Start. aMotorolaCaTrapSysName = z02rf028r1, aMotorolaCaTrapTimeStampAscii = 20180725_150637.070 UTC, aMotorolaCaTrapTimeStampSec = 1532531197, aMotorolaCaTrapTimeStampMilliSec = 70, snmpTrapAddress.0 = 10.102.28.252, snmpTrapCommun
26224144	7/25/2018 10:31	Closed Bus Apprvd	A04612D26	Pahrump - NYE COUNTY	Severity 2	A04612D26:C5:CRITICAL MALFUNCTION, NO AVAILABLE CHANNELS. - All channels down from Site 2044

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26225783	7/25/2018 15:30	Closed Bus Apprvd	A04612D26	Pahrump - NYE COUNTY	Severity 2	A04612D26:Conventional Site 2044:DOWN, USER DISABLE CHANNEL - Conv channel 4 disabled - Port(s): 8D 9D from Site:2044
26229062	7/27/2018 6:29	Closed Bus Apprvd	A04612D4	Henderson PD - SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK COUNTY	Severity 2	A04612D4:C2:MINOR MALFUNCTION, BETWEEN 100% and 50% (INCLUSIVE) CHANNELS AVAILABLE - More than half channels are up : Up:4 ,Partial:0 ,Dn:4from Site 2059
26229442	7/27/2018 1:15	Closed Bus Apprvd	A0461234	Panorama - NYE COUNTY	Severity 1	A0461234:Site 34 at zone2:NOT WIDE TRUNKING, SITE CONTROL PATH DOWN - 10.2.233.100
26229465	7/27/2018 6:13	Closed Bus Apprvd	A04612D26	Pahrump - NYE COUNTY	Severity 2	A04612D26:C4:MINOR MALFUNCTION, BETWEEN 100% and 50% (INCLUSIVE) CHANNELS AVAILABLE - More than half channels are up : Up:7 ,Partial:0 ,Dn:1from Site 2043

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26232093	7/29/2018 3:18	Closed Bus Apprvd	A04612D2	FAO - SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK COUNTY	Severity 2	A04612D2:OP 7:Fault Manager lost communication to the device. Reason: Timeout on device response.
26234884	7/31/2018 1:58	Closed Bus Apprvd	A0461220	MANDALAY BAY ARS - SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK COUNTY	Severity 1	A0461220:Site 20:NOT WIDE TRUNKING, SITE CONTROL PATH DOWN - 10.2.233.100
26235067	7/31/2018 3:54	Closed Bus Apprvd	A0461228	SPIRIT MOUNTAIN - SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK COUNTY	Severity 1	A0461228:Router 1:Cold Start. aMotorolaCaTrapSysName = z02rf028r1, aMotorolaCaTrapTimeStampAscii = 20180731_083918.070 UTC, aMotorolaCaTrapTimeStampSec = 1533026358, aMotorolaCaTrapTimeStampMilliSec = 70, snmpTrapAddress.0 = 10.102.28.252, snmpTrapCommun
26236945	8/1/2018 0:32	Closed Bus Apprvd	A04612D2	FAO - SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK COUNTY	Severity 3	Recorder is not working on Position # 2

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26237829	8/1/2018 10:12	Closed Bus Apprvd	A0461228	SPIRIT MOUNTAIN - SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK COUNTY	Severity 1	A0461228:Router 1: Cold Start. aMotorolaCaTrapSysName = z02rf028r1, aMotorolaCaTrapTimeStampAscii = 20180801_150624.075 UTC, aMotorolaCaTrapTimeStampSec = 1533135984, aMotorolaCaTrapTimeStampMilliSec = 75, snmpTrapAddress.0 = 10.102.28.252, snmpTrapCommunity
26239395	8/2/2018 9:32	Open	A04612D27	NLVPD - SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK COUNTY Henderson PD - SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK COUNTY	Severity 4	Repair shipping issue: missing unit to customer, PO 7122018P2567, Serial Number: 481CTM4398
26241144	8/3/2018 1:20	Closed Bus Apprvd	A04612D4	Henderson PD - SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK COUNTY	Severity 3	Radio Console 2 jack is working intermittently

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26242032	8/2/2018 18:34	Closed Bus Apprvd	A0461226	POTOSI - SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK COUNTY	Severity 1	A0461226:Router 1: Cold Start. aMotorolaCaTrapSysName = z02rf026r1, aMotorolaCaTrapTimeStampAscii = 20180802_231416.080 UTC, aMotorolaCaTrapTimeStampSec = 1533251656, aMotorolaCaTrapTimeStampMilliSec = 80, snmpTrapAddress.0 = 10.102.26.252, snmpTrapCommunity
26242156	8/2/2018 17:13	Closed Bus Apprvd	A04612D4	Henderson PD - SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK COUNTY	Severity 2	SOC_Authentication failures for "z002s004AIS01" and "secmoto" on 10.2.4.61
26245807	8/6/2018 15:06	Closed Bus Apprvd	A04612	Zone 2 Master Site-SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK COUNTY	Severity 2	SOC_Authentication failures for account Z002S014OP01 from 10.2.14.1

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26251431	8/8/2018 11:11	Closed Bus Apprvd	A0461228	SPIRIT MOUNTAIN - SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK COUNTY	Severity 1	A0461228:Router 1:Cold Start. aMotorolaCaTrapSysNam e = z02rf028r1, aMotorolaCaTrapTimeSta mpAscii = 20180808_150610.075 UTC, aMotorolaCaTrapTimeSta mpSec = 1533740770, aMotorolaCaTrapTimeSta mpMilliSec = 75, snmpTrapAddress.0 = 10.102.28.252, snmpTrapCommun
26252208	8/8/2018 13:33	Closed Bus Apprvd	A0461228	SPIRIT MOUNTAIN - SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK COUNTY	Severity 2	A0461228:Channel 3:CRITICAL FAILED, TX LOCK
26252900	8/9/2018 11:14	Closed Bus Apprvd	A04612D2	FAO - SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK COUNTY	Severity 1	RF vocal positions 9 and 10 not transmitting to city stations

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26255343	8/10/2018 0:43	Closed Bus Apprvd	A046123307	ARDEN - SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK COUNTY	Severity 1	A046123307:z02ips33s07r 1.ipss7.site33.zone2:Cold Start. aMotorolaCaTrapSysNam e = z02ips33s07r1, aMotorolaCaTrapTimeSta mpAscii = 20180810_050108.095 UTC, aMotorolaCaTrapTimeSta mpSec = 1533877268, aMotorolaCaTrapTimeSta mpMilliSec = 95, snmpTrapAddress.0 =
26257292	8/10/2018 19:43	Closed Bus Apprvd	A04612D2	FAO - SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK COUNTY	Severity 1	Radios not transmitting with the Sumerland Hospital location
26258138	8/11/2018 21:15	Closed Bus Apprvd	A0461229	OATMAN - SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK COUNTY	Severity 2	A0461229:Channel 2:MINOR FAILED, SCB EXTERNAL REFERENCE
26258155	8/11/2018 23:13	Closed Bus Apprvd	A0461230	BC WATER TANK - SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK COUNTY	Severity 1	A0461230:Site 30:NOT WIDE TRUNKING, SITE CONTROL PATH DOWN - 10.2.233.100

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26258161	8/12/2018 0:22	Closed Bus Apprvd	A046123306	RED MOUNTAIN - SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK COUNTY	Severity 1	A046123306:z02ips33s06r 1.ipss6.site33.zone2:Cold Start. aMotorolaCaTrapSysNam e = z02ips33s06r1, aMotorolaCaTrapTimeSta mpAscii = 20180812_051039.110 UTC, aMotorolaCaTrapTimeSta mpSec = 1534050639, aMotorolaCaTrapTimeSta mpMilliSec = 110, snmpTrapAddress.0 =
26258181	8/11/2018 19:26	Closed Bus Apprvd	A04612D4	Henderson PD - SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK COUNTY	Severity 1	Backup communications is not working with radios - room with 4 radios and outside of room is 2 radios by themselves - the 2 will not turn on, the 4 others have nothing going over radios

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26258263	8/11/2018 22:12	Closed Bus Apprvd	A0461228	SPIRIT MOUNTAIN - SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK COUNTY	Severity 1	A0461228:Router 1:Cold Start. aMotorolaCaTrapSysNam e = z02rf028r1, aMotorolaCaTrapTimeSta mpAscii = 20180812_030647.070 UTC, aMotorolaCaTrapTimeSta mpSec = 1534043207, aMotorolaCaTrapTimeSta mpMilliSec = 70, snmpTrapAddress.0 = 10.102.28.252, snmpTrapCommun
26258267	8/11/2018 22:54	Closed Bus Apprvd	A04612D2	FAO - SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK COUNTY	Severity 2	A04612D2:OP 7:Fault Manager lost communication to the device. Reason: Timeout on device response.
26258268	8/11/2018 23:01	Closed Bus Apprvd	A04612D1	CCSD - SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK COUNTY	Severity 1	A04612D1:Conventional Site Controller 01:Fault Manager lost communication to the device. Reason: Timeout on device response.
26258274	8/11/2018 23:49	Closed Bus Apprvd	A0461223	ANGEL PEAK - SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK COUNTY	Severity 2	A0461223:Channel 4:CRITICAL FAILED, TX LOCK

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26258279	8/12/2018 1:08	Closed Bus Apprvd	A046123306	RED MOUNTAIN - SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK COUNTY	Severity 2	A046123306:Channel 13:CRITICAL FAILED, EXCITER HARDWARE FAILURE
26258282	8/12/2018 1:36	Closed Bus Apprvd	A0461230	BC WATER TANK - SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK COUNTY	Severity 1	A0461230:Router 1:Cold Start. aMotorolaCaTrapSysName = z02rf030r1, aMotorolaCaTrapTimeStampAscii = 20180812_062950.080 UTC, aMotorolaCaTrapTimeStampSec = 1534055390, aMotorolaCaTrapTimeStampMilliSec = 80, snmpTrapAddress.0 = 10.102.30.252, snmpTrapCommunity
26258284	8/12/2018 2:04	Closed Bus Apprvd	A0461229	OATMAN - SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK COUNTY	Severity 1	A0461229:Site 29:NOT WIDE TRUNKING, SITE CONTROL PATH DOWN - 10.2.233.100

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26258429	8/12/2018 19:32	Closed Bus Apprvd	A0461230	BC WATER TANK - SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK COUNTY	Severity 1	A0461230:Router 1:Cold Start. aMotorolaCaTrapSysNam e = z02rf030r1, aMotorolaCaTrapTimeSta mpAscii = 20180813_002411.080 UTC, aMotorolaCaTrapTimeSta mpSec = 1534119851, aMotorolaCaTrapTimeSta mpMilliSec = 80, snmpTrapAddress.0 = 10.102.30.252, snmpTrapCommun
26258465	8/12/2018 5:40	Closed Bus Apprvd	A0461228	SPIRIT MOUNTAIN - SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK COUNTY	Severity 1	A0461228:Router 1:Cold Start. aMotorolaCaTrapSysNam e = z02rf028r1, aMotorolaCaTrapTimeSta mpAscii = 20180812_102632.370 UTC, aMotorolaCaTrapTimeSta mpSec = 1534069592, aMotorolaCaTrapTimeSta mpMilliSec = 370, snmpTrapAddress.0 = 10.102.28.252, snmpTrapCommu

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26258507	8/12/2018 17:54	Closed Bus Apprvd	A0461230	BC WATER TANK - SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK COUNTY	Severity 1	A0461230:Site 30:NOT WIDE TRUNKING, SITE CONTROL PATH DOWN - 10.2.233.100
26258530	8/12/2018 20:17	Closed Bus Apprvd	A046123306	RED MOUNTAIN - SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK COUNTY	Severity 1	A046123306:z02ips33s06r 2.ipss6.site33.zone2:Cold Start. aMotorolaCaTrapSysNam e = z02ips33s06r2, aMotorolaCaTrapTimeSta mpAscii = 20180813_010715.085 UTC, aMotorolaCaTrapTimeSta mpSec = 1534122435, aMotorolaCaTrapTimeSta mpMilliSec = 85, snmpTrapAddress.0 =
26258536	8/12/2018 20:42	Closed Bus Apprvd	A046123306	RED MOUNTAIN - SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK COUNTY	Severity 2	A046123306:Channel 18:CRITICAL FAILED, SCB INTERNAL REFERENCE

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26263867	8/15/2018 10:49	Closed Bus Apprvd	A0461228	SPIRIT MOUNTAIN - SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK COUNTY	Severity 1	A0461228:Router 1:Cold Start. aMotorolaCaTrapSysName = z02rf028r1, aMotorolaCaTrapTimeStampAscii = 20180815_150556.070 UTC, aMotorolaCaTrapTimeStampSec = 1534345556, aMotorolaCaTrapTimeStampMilliSec = 70, snmpTrapAddress.0 = 10.102.28.252, snmpTrapCommunity
26264701	8/16/2018 9:19	Closed Cust Apprvd	A04612D2	FAO - SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK COUNTY	Severity 3	Taking down position #1 including the radios

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26265011	8/15/2018 12:24	Closed Bus Apprvd	A046123306	RED MOUNTAIN - SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK COUNTY	Severity 1	A046123306:z02ips33s06r 1.ipss6.site33.zone2:Cold Start. aMotorolaCaTrapSysNam e = z02ips33s06r1, aMotorolaCaTrapTimeSta mpAscii = 20180815_163615.115 UTC, aMotorolaCaTrapTimeSta mpSec = 1534350975, aMotorolaCaTrapTimeSta mpMilliSec = 115, snmpTrapAddress.0 =
26266505	8/16/2018 12:35	Closed Bus Apprvd	A04612D2	FAO - SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK COUNTY	Severity 2	A04612D2:OP 2:Fault Manager lost communication to the device. Reason: Timeout on device response.
26268365	8/17/2018 10:57	Closed Bus Apprvd	A0461222	GENEVA P25 - SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK COUNTY	Severity 1	A0461222:Site 22:NOT WIDE TRUNKING, SITE CONTROL PATH DOWN - 10.2.233.100
26268609	8/17/2018 9:42	Closed Bus Apprvd	A04612D4	Henderson PD - SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK COUNTY	Severity 2	A04612D4:OP 1:Fault Manager lost communication to the device. Reason: Timeout on device response.

SNACC Work Orders and Service Requests

July and August 2018

26268619	8/17/2018 10:55	Closed Bus Apprvd	A04612D4	Henderson PD - SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK COUNTY	Severity 1	A04612D4:Site Link 2058.1:DOWN, NO ACTIVITY RECEIVED - 10.2.233.100
26268620	8/17/2018 10:57	Closed Bus Apprvd	A0461231	LAKE LAS VEGAS - SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK COUNTY	Severity 1	A0461231:Site 31:NOT WIDE TRUNKING, SITE CONTROL PATH DOWN - 10.2.233.100
26272036	8/20/2018 10:52	InProg Acknowledged	A04612D2	FAO - SOUTHERN NEVADA AREA COMM COUNCIL C/O CLARK COUNTY	Severity 2	POS1 radio playback is not working